

**INFORMATION TECHNOLOGY MANAGEMENT FORUM (ITMF)  
THURSDAY, FEBRUARY 3<sup>RD</sup>, 2011  
GA. CENTER ROOM Q  
1:30 – 3:00 p.m.**

**Introductions**

**Featured Speakers/Discussion**

- Social Media Best Practices – Robin Pratt, CAES OCTS
- Identity Management / SSN Update – Greg Ashley
- UGAMail Update – Shawn Ellis
- New Telephone System Update – Mike Dennis
- Student System Update – Ilir Hasko
- Shared Software Update – Alan Katz, Sohayl Moshtael

**Business in Progress**

- Security Committee Update
- Email/Calendar Transition – Shawn Ellis
- Document Imaging Committee – Mike Cheek
- Central Backup Committee – Jeff Teasley
- Videoconferencing Committee – Beth Woods
- Disaster Recovery/Business Continuity Committee – David Crouch
- Faculty and Staff Email - Tammy McGarity and Sherry Clouser
- ID management – Ilir Hasko
- SSN replacement plan – Ilir Hasko, Brian Rivers
- CESS Process Review – Alan Katz

**New Business**