

INFORMATION TECHNOLOGY MANAGEMENT FORUM (ITMF)
THURSDAY, February 3, 2011
GA. CENTER Room Q
1:30-3:00 p.m.

Introductions:

Approval of Minutes:

Featured Speakers/Discussion:

Social Media Best Practices – Robin Pratt, CAES OCTS

Last May, CAES at UGA officially launched its social media initiative. Robin shared with the group what CAES has learned during this process. (See Attachment I)

Identity Management /SSN Update – Greg Ashley

Greg presented excerpts from the 'Identity Management/SSN Removal Initiative' presentation that he did for the EMT. (See Attachment II)

Phase I: (Phase has been completed)

- Identity Repository and Infrastructure
- Unique Identifier (UGAID)
- Translation Tools

Phase 2 EMT Priorities:

- SSN Removal/Mitigation in Distributed Systems
- SSN Removal/Mitigation in CORE/Enterprise and Mainframe Systems

UGAMail Update – Shawn Ellis

There is a new version of UGAMail (version 5) available to us which is being testing right now.

New features:

- Ability to publish your calendar on the internet with a URL
- Several web interface improvements
- Back-end administrative functions that will enable EITS greater support flexibility.

Calendar Migration Update:

- Around 700 call for that month and 22% of calls were related to the calendar. This month a very small portion of calls on calendar. Still have a lot of general issues with people making the transition to Outlook.
- Longer term: Looking at Office 365, this is basically the merger of the Business & Education units of LIVE. Migration could begin in June or as late as December.

New Telephone System Update – Mike Dennis

Contract was signed December 19, 2010 for the new telecommunication system with AT&T. We will be using the Avaya PBX product.

Met with AT&T on January 7, 2011 and will meet with them on a weekly basis. It is going to take 12-18 months to do the project. Between now and summer the core will be done and then probably starting cutting over phones in the summer. 500-6000 phones will be cut over. Everybody will not get a phone. Will have a lottery to determine who gets a phone. We will also have 700 VOIP phones. The system will support digital, analog, and VOIP. This system will give us a lot of flexible.

Some of the other features are:

- Cost Center Technology/Real time reporting
- New Voicemail System
- E911/Emergency Notification System which will tie in to Life Safety for the campus.
- Work Order Management Building System
- Inventory and Assets Management System
- Griffin will be hooked in to the system (4 digit dialing, voicemail)

On April 1, the campus will be moving away from GTA. The team is working on the project plan, communication plan, and website. The infrastructure committee will be getting back together and the DTR will be fully engaged. Training will be available.

Student System Update – Ilir Hasko

The Student and Financial Aid System Replacement Options Assessment has been completed. UGA's senior leadership has approved the vendor base option.

Next two phases:

The Readiness Assessment Phase

- Technical Readiness
- Functional Readiness
- Project Readiness
- Cultural Readiness
- Resource and Effort Awareness

Another round of interviews for some selected folks from the various units on the functional and technical side is scheduled in this phase. This phase will last about 2 months.

Fit Gap Analysis Phase

- Time line for fit gap analysis is early spring April/May
- Conducted by the consulting firm Collegiate Project Services

Shared Software Update – Alan Katz, Sohayl Moshtael

Microsoft IT Academy has already been put in place and some new classes will be added.

VMWare: Sohayl will send out to the group clarification on whether the count to be reported should be based on Socket counts or Cores. The BOR is starting negotiations with new vendors to see how their prices compare to VMWare. On February 25, Microsoft will be coming to campus to discuss their Hyper V product. Sohayl will send out more information to the group as it becomes available.

Mathematica 8.0 was recently released. Some problems were encountered, but they have been resolved.

Meeting Adjourned