

INFORMATION TECHNOLOGY MANAGEMENT FORUM (ITMF)
THURSDAY, May 5, 2011
Miller Learning Center, Room 368
1:30-3:00 p.m.

Attendees: Chris Adcock, Matt Blankenship, Melanie Bone, Michael Campbell, Bill Clayton, Michael Dennis, Shawn Ellis, Sarah Fraker, Steve Hilliard, Brad Hunt, Christine Miller, David Matthews-Morgan, Sohayl Moshtael, Jerry NeSmith, Brian Rivers, Jason Tubinis, Beth Woods, Chris Workman

Approval of Minutes: Minutes from the March 3, 2011 ITMF meeting were approved.

Featured Speakers/Discussion:

Client Services Updates – Shawn Ellis

Active Directory Project: This is a funded effort to consolidate the directory services that EITS offers. We have between 3 and 4 directories. The first phase is to consolidate those into one domain that EITS maintains. Microsoft was on site last week to help us get started with this.

The Institutional Filer Server effort has been rolled out. We have been focusing on our CITP clients that we use to run individual file servers for. The servers have been consolidated. It is on our SANS system and this year we will be doing an offsite replication. The cost is \$5.36 per gig per user per year. Two ways this can be managed: (1) EITS will handle the whole thing, including creating users, removing users, and changing access permissions based on requests submitted through the Helpdesk in Remedy (2). Can delegate to the unit if they have a technical person who can be the administrator.

UGAMail: We are looking at May 10 to deploy a fix for the IMAP attachment issue. The issue is that some large attachments on some versions of Thunderbird are not opening in Thunderbird, but they work fine with the web interface. The other IMAP issue is something showing up in the error log of IMAP and affecting the performance of some IMAP clients on large mailboxes. Microsoft is onsite today; they think they have a fix that is being tested. Microsoft has committed to an onsite visit for their executive leadership to discuss our move to R5 and some of the issues that have come up since we moved to R5.

Shared Software Update – Alan Katz, Sohayl Moshtael/Handout

The best pricing Sohayl was able to get from Qualtrics is \$30,000 for unlimited use for the University. Sohayl needs input from the group on how to move forward with this. The

group decided that Sohayl should arrange for the vendor to give the group a demo of the product. (See Attachment I)

Security Update – Brian Rivers

The Edge Firewall deployment is coming to a close. Today, 70% of the Athens campus infrastructure is behind the firewall. We are looking at getting the other 30% moved through the month of June. InfoSec will be sending out a schedule to the DNL with the IP addresses which will be affected with instructions on how to sign up for exceptions. InfoSec will be blocking more protocols by default. The units that are already been moved behind the firewall will not be impacted by this rule.

F-Secure is going away; we will not be paying for F-Secure license next year. We are moving to TrendMicro. About a third of the UGA community has switched over to TrendMicro. If you choose to keep F-Secure, you will need to engage the vendor and establish your own departmental license. After June 30, the F-Secure license that you have now will be out of compliance.

InfoSec will be pushing the ASSETs deadline back a couple of weeks. The target deadline is July 15. InfoSec will be sending out an email to the UGA community on this.

Secure Archival Solution: A solution for archiving highly sensitive data. It is intended for low transactional volume. The price right now is \$12.41 per gig per year. There is also another component to this service that EITS offers free of charge. If you have a server or a piece of hardware that you want to just pull out of your rack and store somewhere that is not connected to the network, EITS will do that for you.

RCC Services – David Mathews-Morgan

David provided an overview of RCC services which includes: High-Performance Computing (HPC) Resources, Grid Resources, Storage Resources, Personnel Resources, Net and Security Services and other Data Center Services. (See Attachment II).

Emergency Preparedness – Steve Harris

Steve provided an overview of the Office of Security & Emergency Preparedness which included an overview of campus challenges pertaining to emergency planning/response, campus emergency notification methods, review of common building emergency responses, and measures that one can take as a manager to be more prepared for an emergency. (See Attachment III)

Meeting Adjourned