

INFORMATION TECHNOLOGY MANAGEMENT FORUM (ITMF)

Thursday, September 1, 2011

GA. CENTER F/G

1:30-3:00 p.m.

Attendees: Chris Adcock, Greg Ashley, Matt Blankenship, Bill Clayton, Sherry Clouser, Michael Dennis, Mark Ellenberg, Sarah Fraker, Julie Gaines, Ilir Hasko, Marcus Henderson, Jim Henneberger, Brantley Hobbs, Brad Hunt, Alan Katz, Rick Lanard, Will Lanney, David Matthews-Morgan, Christine Miller, Sohayl Moshtael, Jerry NeSmith, Peter Norris, Kenneth Pilgrim, Brian Rivers, John Salguero, Jason Tubinis

Approval of Minutes: Minutes from the ITMF August 4, 2011 meeting were approved.

Featured Speakers/Discussion:

Reception for Dr. White

ITMF presented Dr. White with a gift as a token of their appreciation for her leadership and commitment to UGA and to ITMF.

Shared Software Update – Sohayl Moshtael

SAS & SPSS: You should have received all the keys for both of these products from SRS by now. Please let us know of any problems or what we can help in getting you what you need from SRS

Lynda.com: Trail is already going on. Issues: off campus access, other UGA campuses, home access (proxy server). Not replacing ElementK.

Qualtrics: Any divisional requests Sohayl has received have been processed.

MS Windows Server & CALS: Need to recoup \$18k and the Students/EITS pick up other \$300+k.

Cost Recovery: A group of ITMF representatives (Christine Miller, Brad Hunt, Chris Adcock, Jerry NeSmith, Alan Kat, and Sohayl) have met once and are going to meet again on Sept 22nd, to discuss developing a cost recovery model for Qualtrics and MS Server ESPA (\$30k and \$18k). All are welcomed to join in this discussion.

VMware: Coordination of the unused/no longer in use licenses, pooling them for the other areas on campus that need them.

Apple Apps: Want to thank Corey Doster for his help in piloting this process and helping us to understand if the instructions received from Apple works. Which they did not! Also thanks to Annette Evans (Procurement) and Will Laney (Internal Audit Division) for helping on getting the issues with this program worked on.

Adobe: USG is studying the new program which will be a 3 year agreement (FTE and price frozen for three year period); all licenses are annual which include upgrades. Licenses are unlimited to institutionally owned machine; Work@Home rights are included; virtualized labs, any student enrolled in class requiring an Adobe product is licensed to use the product while enrolled in a class. For those currently holding permanent license upgrades (which expire this December) that decide not to renew after this agreement; Adobe will agree to provide the latest version available at the end of this agreement as their current permanent license.

ITMF Election Update – Christine Miller

David Crouch is the new Chairperson for ITMF and Beth Woods is the new Vice-Chair. Their term officially starts in October.

ITMF has new voting members.

1. Brantley Hobbs – Auxiliary Services Div.
2. Anoush Ebrahimi – School Public & International Affairs
3. Mike Campbell – Office for Student Affairs
4. Corey Doster – Public Service & Outreach

Christine is still trying to get a voting member for TWEEDS and The Graduate School.

SunGard Information Access Overview

SunGard Representatives presented on ‘Banner Performance Reporting and Analytics’. (See Attachment I)

Telephone Services Project Update – Mike Dennis

- Telephone cut over #3: River Crossing/Scheduled for September 16th.
- Telephone cut over #4: Ramsey Center/ Scheduled for September 30th.
- UGA will be transitioning to the new voice mail system on September 20th.

The project team will be working with call centers groups starting at the end of this year. Telephone cut over for the call centers will probably start next years.

Meeting Adjourned