

## INFORMATION TECHNOLOGY MANAGEMENT FORUM (ITMF)

Thursday, November 3, 2011

GA. CENTER F/G

1:30-3:00 p.m.

**Attendees:** Matt Blankenship, Melanie Bone, Dr. Timothy Chester, Sherry Clouser, Alan Cofer, David Crouch, Anoush Ebrahimi, Mark Ellenberg, Shawn Ellis, David Fields, Julie Gaines, Ilir Hasko, Brantley Hobbs, Alan Katz, Lynn Latimer, Sohayl Moshtael, Jerry NeSmith, Teresa Payne, Tim Peacock, Wayne Peacock, Kenneth Pilgrim, Brian Rivers, John Salguero, Greg Topp, Jason Tubinis, Mark Walters, Carol Watson, Chris Wilkins, Beth Woods

**Approval of Minutes:** Minutes from the ITMF October 6<sup>th</sup>, 2011 meeting were approved.

**Introductions:** Round table introductions

**Featured Speakers/Discussion:**

### UGA Alert – John Newton

John Newton from the office of Security and Emergency Preparedness presented a demo of the UGA Alert Desktop system.

- Software can be downloaded from the SiteSoft page
- Uses RSS feed for alerts
- Runs on Windows & Mac, uses Adobe Air
- No Linux
- Place on UGA machines only

### Mobile Apps and Wireless Devices Policy – Chris Wilkins

There is a group on camp in discussion about changing the WDC policy. The group has had a lot of conversations but no decisions yet. Group is looking at other institutions policy in their effort to try to improve the University of Georgia's wireless devices policy. Overall goal is to improve this process.

- The group consists of EITS, External Affairs, Academic Affairs, and Telephone Services.
- Looking at taxable allowances for employees that could be used for wireless devices.
- Looking at a July 12, 2012 effective date.
- Contact Chris Wilkins at [cwiklins.uga.edu](mailto:cwiklins.uga.edu) if you have any questions or concerns.

### Eduroam – Jerry NeSmith

Eduroam allows visitors from participating institutions to obtain internet connectivity across campus when visiting other participating institutions. Go to [eduroam.org](http://eduroam.org) for more information.

- Many major universities are subscribing to this service and the list is growing rapidly. No idea of what the costs are and have no idea of how difficult it would be to implement at UGA.
- It was suggested that departments should be educated on how it is done now and find a better solution if needed.

### TEC Services Update – Jerry NeSmith

TEC Services has had a great deal of success with their storage units. Next version (Centex) is commercially supported. Terry College is using their storage units if looking for review/experience.

### Software Updates – Sohayl Moshtael

Lynda.com:

- Lynda.com evaluation period ended on Oct 15<sup>th</sup>.
- Sohayl has a complete list of everyone who participated in the program.
- By the end of next week, ITCLA will be sending out a survey to participants and tech lists to gather feedback on this application. Based on the survey findings ITCLA will move forward to find funding solutions.

Qualtrics:

- Service is in production
- Contact Sohayl for admin access

VMWare:

- The contracted has ended. The only part that UGA currently has is SNS. Contract renewal is this month.
- Next year BOR will pay for the contract.
- EITS will charge departments \$1,000 (of the \$3,000 they asked departments to reserve)
- Received new keys for latest release
- UGA, Georgia Tech, and GSU are still working on contract for new installations. Representatives from VMWare have agreed to come to all three campuses for further discussions.

## Apple Apps:

- Annette Evans from procurement will be at ITMF's December meeting to give details on how to deal with Apple Apps purchases. Send procurement questions to David so that he can forward them to Annette so that she can better address any concerns that group might have.

## Adobe:

- USG agreement still in progress (UGA portion est. \$290,000 annually)

## Security Update – Brian Rivers

- SecureUGA deadline is November 30th. Go to [Secure.uga.edu/reporting](http://Secure.uga.edu/reporting) to view a list of the users in your unit who have not yet completed SecureUGA modules. This week InfoSec started sending out notifications to people who have not completed their modules.

## SQL injection class

- Planning currently in the works
- Recommend web developers attend

FireEye is a monitoring system that sits on UGA network and looks for malware behavior on the network edge.

- Purchased and deployed now
- Sending manual notices now but by end of the week notices will be automated.

## Security Audit

- Starting Friday, conducting a security audit of EITS, InfoSec and UGA security practices.
- Review current practices, review how recent security breach was handled, plan how future events should be handled.
- Gartner will be on campus 11/7-11/09, 3 staff members. Gartner staff members have experience in Security & Risk Assessment in Higher Education. UGA Audit Office will be part of the conversation. We look forward to some good information and affirmation about UGA's practices in the security area.
- Everyone that is being interviewed should bring information on security practices in their units and should also take advantage of the live meeting on Friday.

## Email & Calendar Update – Shawn Ellis

Retirement of Chicken: EITS web servers' migration is taking place currently, general notices sent out. If you have not migrated please make sure you do this soon.

#### AD Consolidation:

- Labs & ADUGA go away January 1
- Must be moved to MSMYID by that January 1 deadline

#### Live@Edu: Office 365

- Students will get full Sharepoint & office web apps for free
- \$4 for same functionality for faculty & staff per user per month. There may be a cost recovery model for your unit to sign up for or not. Shaw and Danna Gianforte are headed to MicroSoft headquarters to continued discussion on this topic.
- Let Shawn know if you still have departmental email systems that you need help with migrating.

#### Student Systems Update – Ilir Hasko & Dr. Timothy Chester

- The institution has made the decision to deploy Banner software. Expect to hear more on the project layout first of the year.
- Data migration piece will start sometime in January 2012.

#### Active Directory Migration Update – John Salguero

The first migration orientation for Active Directory was held on October 19<sup>th</sup>. We had 45 attendees and 3 have already open tickets and are engaging EITS. Next migration orientation meetings are scheduled for November 9<sup>th</sup>, and November 16<sup>th</sup>, MLC 250, 10:00 a.m. December meetings are scheduled for December 7<sup>th</sup> and December 17<sup>th</sup>, MLC 250, 10:00 a.m.

John emphasized the importance of opening a ticket with the Help Desk, because that will help them categorize, organize and schedule the migrations to provide the best customer support possible. Attachment I highlights the strategy and list the documentations used. **(See Attachment I)**

John stressed to the group the importance to test, test, and test again; and to tell (EITS) if anything breaks so that EITS can help them. **(See Attachment II)**

John received an email asking for clarification on who should attend the orientation meetings and why the meetings are important. **(See Attachment III)**

John would like to urge everyone to participate in the orientation and to share their experiences, so that we can develop lessons learned.

**Announcement:**

Mark Walters (COE) – SPSS Campus Edition, trying to get a headcount for number of users and departments interested in obtaining a campus license for SPSS Campus Edition (\$36,000) contact him if interested.

**Motion:**

Motion was made, seconded, and approved that the following business in progress items be removed or revised: Remove Faculty & Staff email, replace Email/Calendar with Office 365, add Active Directory Migration & Consolidation, and replace Video Conferencing with Multimedia Production and Distribution.

**Meeting Adjourned**