EITS Report for ITMF/UGANet for October 2013

Computer Health and Security Fair Expands to Two-Day Event: The Computer Health and Security Fair will be held Tuesday and Wednesday, October 29-30, from 10 a.m to 3 p.m., at the Miller Learning Center, second floor lobby. EITS is seeking IT volunteers throughout campus, not just within EITS, to help at the event. Volunteers will receive training prior to the fair and lunch will be provided on both days. Technicians can volunteer an hour to a day or more. EITS is expanding the fair to two days because of overwhelming support from students, faculty and staff at the last fair in April. At the fair, technical volunteers run security checks of personal laptops to ensure that firewalls are enabled, and antivirus programs and operating systems are up to date. For more information, contact Kerri Testement at kerriuga@uga.edu.

State of Technology presentations: Dr. Timothy Chester, vice president for information technology, will present the State of Technology at UGA to several groups during the fall semester. Presentations will be given to the following groups:

- EdTech: Friday, November 1, from 2:30-4:30 p.m., Pharmacy South, room 201
- Open forum for all students, faculty and staff: Tuesday, November 5, from 2-4 p.m., Georgia Center, Masters Hall

Pilot participants needed for UGAMail upgrade: For the second upgrade of UGAMail, EITS is seeking pilot participants to test the new version of Office 365 Education in OWA and email clients. Pilot participants will be given a test account strictly for the pilot and will be asked to complete brief surveys each week of their testing. Non-technical students, staff and faculty are welcomed to participate. Microsoft has not confirmed the date of the upgrade, although it will occur sometime between November 1-30. EITS will notify the campus community when that date is determined. For more information, visit office365.uga.edu or contact Lewis Noles at lnoles@uga.edu.

vLab includes more applications: The UGA vLab (virtual computer lab) has been updated to include Corel PrintShopPro X6, Adobe Digital Editions, BlueJ, Bizagi and Astah Community Overview. Students can remotely access the vLab on their devices by visiting vlab.uga.edu. The vLab requires that the user install Citrix Receiver. For more information, visit vlab.uga.edu or contact Shawn Ellis at spellis@uga.edu.

ASSETs reports completed: UGA’s annual assessment of sensitive and critical systems, ASSETs, has been completed by the Office of Information Security. Department heads have been notified of their units’ reports availability on SendFiles and/or a written document, if requested. If you are a Unit Security Liaison (USL), you may request your department’s ASSETs report by contacting Brian Rivers at brivers@uga.edu or emailing assets@uga.edu.
End of campus-wide licenses for specific Novell products: Due to rising costs, the Vice President for Information Technology will no longer purchase campus-wide licenses for the following Novell products, effective July 1, 2014: Novell Open Enterprise Server, Novell ZENWorks Server and Configuration Tools, Novell GroupWise, and SUSE LINUX Enterprise Server. Units have the option to adopt other software, including some that are available for free or on a cost-recovery basis, or purchase individual licenses from the USG Software Resources and Services (SRS). For options or alternatives available, contact Shawn Ellis at spellis@uga.edu.

MyIDs being assigned to applicants: Applicants for fall 2014 are being assigned MyIDs. Graduate School applicants are now being notified of their assigned MyIDs when they complete their application. Undergraduate applicants will be notified shortly after they have been admitted to the University of their MyIDs. EITS is working with the professional schools on how and when their applicants and admitted students will be notified of their MyIDs. Owners of applications using CAS will receive the OU path. For more information, contact Stacy Boyles at srahn@uga.edu.

New MyID tools to be launched: Starting October 25, the MyID page will include new features for anyone with a MyID. The new features will include self-service password reset, setting up a MyID profile with secret questions/answers responses and registering a mobile device and/or external email to receive passcodes. The new application is now available to Graduate School applicants. It will be available as a pilot to ITMF, UGANet and IDMFAC on October 21. The new tools will be available at myid.uga.edu. For more information, contact Stacy Boyles at srahn@uga.edu.

New Graduate School portal in the works: EITS is working with local IT resources in the Graduate School to develop a new Grad School admissions portal to replace GEMS, called “Grad Status“, to be launched in two phases in October. The first phase was launched October 1 and includes integration with the Nolij Web electronic document management system and the new Banner student information system. The second phase, which will allow graduate school applicants to check their application status online via web integrations with Banner, will be launched later in the month. For more information, contact Danna Gianforte at danna@uga.edu or Cheri Bliss, director of Graduate School services, at cglaze@uga.edu.

New Housing application to be launched in November: EITS is continuing to work with University Housing to replace The Dawg House and other aging applications. Through a joint collaboration with EITS, University Housing will use a commercial product by StarRez. The launch of the new Housing application is tied to the rollout of Banner and student signup for the residence halls for fall 2014, starting in November. The new application is integrated with Banner and will also feature mobile device support and access, expandable and configuration data management, and inventory and resource management tools. For more information, contact Greg Topp at gtopp@uga.edu.

BlueCat implementation ahead for departments: The Office of Information Security has begun scheduling DHCP service transfers for each department, as part of the BlueCat implementation. InfoSec will contact each department for a transfer. For more information, contact Brian Rivers at brivers@uga.edu.
**Device logging standard available for review:** InfoSec has drafted a proposed standard for logging devices accessing sensitive or restricted University data. The standard will create a central logging service for the University, while allowing activity to be recorded. The proposed standard outlines how to process security logs, information that must be included in the security logs and enforcement of the standard. EITS is seeking comments and suggestion on the proposed standard through the end of November. A draft is available at the following link: [http://eits.uga.edu/access_and_security/infosec/pols_regs/policies/syslog_sensitive](http://eits.uga.edu/access_and_security/infosec/pols_regs/policies/syslog_sensitive). For more information, contact Will Laney at wlaney@uga.edu.

**Microsoft Key Management Server (KMS) implemented:** The EITS Windows team has established a KMS for activating Windows Server 2008, Windows Server 2008 R2, Windows 7, Windows 8, Office 2007, Office 2010 and Office 2013. Computers in msmyid should be able to locate the KMS server through the domain services. For those outside msmyid and for your verification, the FQDN is EITS-KMS.msmymid.uga.edu, and the UGA internal IP is 172.17.52.35. For more on KMS activation, visit [http://technet.microsoft.com/en-us/library/ff793434.aspx](http://technet.microsoft.com/en-us/library/ff793434.aspx). Computers that will be off the campus network for more than 180 days should use MAK activation. For information configuring clients to use KMS, visit [http://technet.microsoft.com/en-us/library/ff793406.aspx](http://technet.microsoft.com/en-us/library/ff793406.aspx). For questions, contact the EITS Help Desk at 706-542-3106 and ask to speak to a Windows server administrator.

**Collaborate session of student data reporting session available:** A recording of an information session for anyone who will be requesting regular data and reports from the new student information system is available at [https://connectuga.uga.edu](https://connectuga.uga.edu). Users must login to the ConnectUGA site with their MyID and password. Go to Tools>Reporting Info>Support Materials. A PowerPoint presentation and Collaborate session recorded on September 30 are available under Reporting Information Session. For more information, contact email connect@uga.edu.